

Mozilla Firefox Browser Security Settings

Overview

The information below should resolve any security issues on our website when using Mozilla Firefox browser.

'Security Settings' is a general term for the rules your browser follows when deciding what it will allow websites to do. These are in place to prevent malicious sites from making changes to your PC without your knowledge.

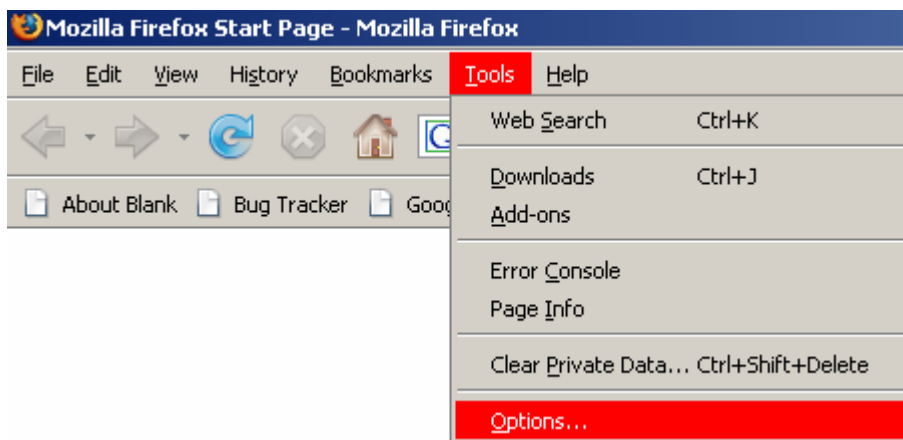
Most major websites including bet365.com adhere to the default settings for your browser. However, if your security settings are set higher than the default, they may prevent certain web pages from displaying correctly, or possibly prevent them from displaying at all.

If you continue to experience issues after completing the steps below, or would like one of our Customer Service Advisors to assist you with making these changes, please refer to the Contact Us information on our website by selecting the 'Contact Us' button.

Alternatively, you can email support@customerservices365.com or call +44 (0)1782 684757.

Accessing Mozilla Firefox Security Settings

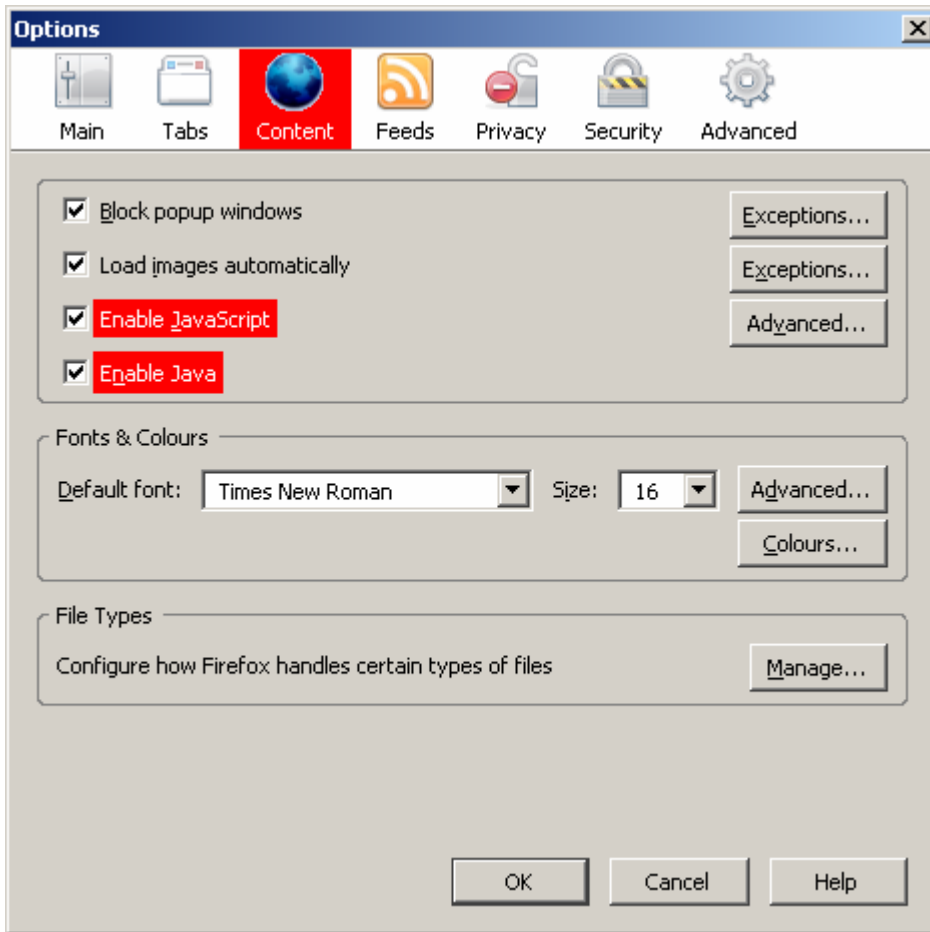
- 1a) Open up Mozilla Firefox.
- 1b) Select 'Tools' from the menu toolbar and then select 'Options'.



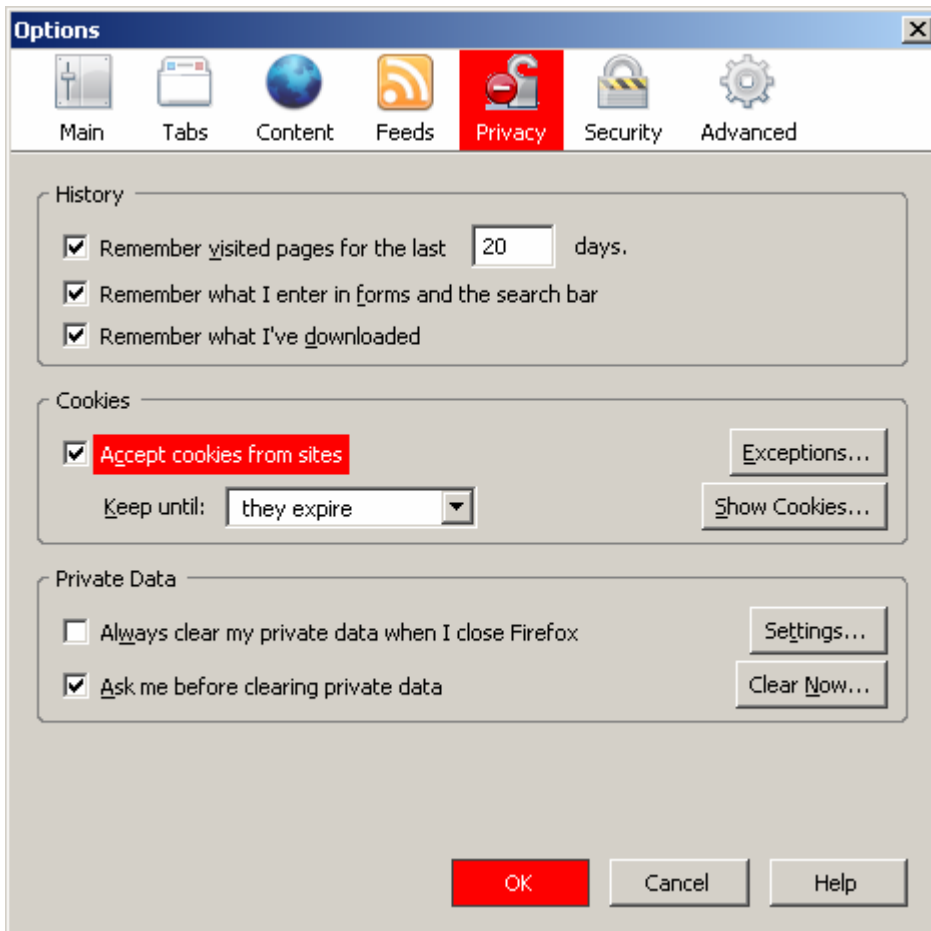
- 1c) This will open the Mozilla Firefox 'Options' panel.

2a) Click on the globe symbol with word 'Content' shown below.

2b) Ensure that both 'Enable Java' and 'Enable Javascript' are both ticked as shown below.



- 3) Next click on the 'Privacy' button along the top. Ensure the tick box labelled 'Accept cookies from sites' is ticked, then select 'OK'.



- 4) Now close all internet browser windows that are currently open and reopen a new browser window, type in our website address and login to your account.
- If you continue to experience problems, please contact one of our Customer Service Advisors to assist you. Refer to the Contact Us information on page 1 of this document.